

SERVICE ANIMALS

What You Need To Know



2 TYPES

The Americans with Disabilities Act (ADA) recognizes **ONLY 2** types of service animals

- Dogs of any breed
- Miniature horses

EVERYWHERE

Service animals are allowed in all areas where we allow members of the public, volunteers, or vendors to go.



DON'T ASSUME

In creating an inclusive environment, the County will not make assumptions about which dog is or is not a service animal.

However, the service animal must meet the criteria in the next box!

SHOW SOME MANNERS

The service animal must be under control.

The service animal cannot be aggressive towards people or other animals.

The service animal must be house broken.



ONLY 2 QUESTIONS

If the service animal doesn't meet the criteria in the previous box, Staff may only ask:

- Is the animal a service animal?
- What task or job has the animal been trained to do for the individual?

DON'T DO IT

Staff may not:

- Ask about the individual's disability.
- Deny access or refuse services.
- Deny access based on fear of animals or allergies.
- Require additional fees or charges.
- Require "proof" such as a certificate or registration.

